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**GCT Canada: Normalized Truck Reservations** 29 March 2019

### **Pilot Program**

Following consultation with our supply chain partners, the Vancouver Fraser Port Authority (VFPA), Transport Canada, the BC Ministry of Transportation and Infrastructure, and OBCCTC<sup>i</sup>, GCT Canada introduced the <u>Normalized Truck Reservation Fee Pilot Program</u> on June 2018, ending on December 31, 2018. During this trial, the fee was normalized to \$35 for all appointments at GCT Deltaport and GCT Vanterm. In addition, a 10% rebate was provided to companies that had more than 100 transactions per month with 40% or more of those being double-ended container moves.

#### **Pilot Goals**

The goals of the program were to smooth transactions for truck drivers and increase productivity within a driver's operating hours. Moreover, the pilot also sought to provide increased operational autonomy to trucking companies and drivers, to improve capacity utilization, to increase efficiency, and as well to reduce road congestion through incentivizing double-ended moves.

# Results

Throughout the program, monthly status reports were published on <a href="www.gctpilot.ca">www.gctpilot.ca</a>. When fees were normalized to \$35, the split of day and night reservations changed slightly, despite total number of transactions remaining consistent:

At the same time, terminal wait times remained unaffected and industry leading, resulting in no negative impact to truckers. While there was an initial uptick in double-ended moves at the start of the program, momentum had decreased by the end of the pilot.

# Conclusion

Once the pilot ended, GCT Canada returned to consult with our stakeholders and partners, and also reviewed data and comments received. Feedback suggested removal of the reservation fee for empty container transactions across all terminals in the Vancouver gateway.

As a result, following industry feedback on the pilot program, effective May 1, 2019, GCT Canada will:

- 1. Implement the normalized truck reservation fee of \$48 to all day and night appointments permanently. Starting in 2020, the fee will be indexed to account for labour cost increases.
- 2. Remove the reservation fee for all empty container transactions, and
- 3. Continue to incentivize double-ended moves with a 10% rebate, until an improved, more comprehensive approach is identified in collaboration with VFPA and OBCCTC.

#### **Truck Reservation Fee Cost Comparison** 2019 - Normalized Fee 2015 - Before Pilot 2018 - Pilot Cost neutral fee \$35 \$48 Full Day Fee Container Fee \$35 30 **Night Fee** Reservations at \$0 fee \$0 \$0 30 **Empty** Night Fee **Container Fee** For every 100 containers in For every 100 containers in For every 100 containers in 2015, 70 moves were made 2019, 75 are full containers and pay \$48/container, resulting in 2018 during the pilot, all during the day at moves paid the same flat fee \$50/container, resulting in a total of \$3,500. The 30 moves a total of ~\$3,500\*. The 25 of \$35/container, resulting in a total of \$3,500. empty moves pay no fee. \*\$100 available for incentives. made at night paid no fees.

While the reservation fee structure has evolved since its introduction in 2015, fees remain cost neutral. For every 100 containers, \$3,500 is paid in any of the 3 structures outlined.

While we continue to optimize our service in the gateway in cooperation with the VFPA and our supply chain partners, GCT Canada will continue to explore additional opportunities to increase gate productivity to benefit the drayage community and increase Vancouver's competitiveness.

Thank you for your feedback, cooperation, and patience throughout the pilot program. If you should have any questions, please contact GCT Canada Customer Solutions.

<sup>&</sup>lt;sup>i</sup> Office of the British Columbia Container Trucking Commissioner ("OBCCTC").