



Wednesday, September 2nd, 2020

NOTICE TO GCT VANTERM OCEAN CARRIERS, RAIL CARRIERS AND TRUCKING COMPANIES

Following a series of successful tests, we are pleased to advise GCT Vanterm's N4 upgrade will Go Live on October 3, 2020.

In order to make the transition from our current system to Navis N4, it will be necessary to implement a complete operations shutdown commencing at 0100 hours on Saturday, October 3 until Sunday, October 4. This includes all operations: vessel, rail, yard, and gate.

At 0100 hours on Saturday, October 3, we must shut down our legacy system and commence data conversion, equipment conversion, and testing. After we have made a final "Go/No-Go" decision, we will commence a gradual start-up of operations, including EDI, which can be sent during the shutdown for queuing up and processing once the new TOS is up and running.

On Sunday, October 4, we will commence Vessel Operations and Rail Operations with the shifts yet to be defined.

Our Truck Gate will be closed on Saturday and Sunday to minimize Go Live disruptions. On Monday, October 5, we will have an open gate; however, the number of available appointments will be reduced from normal operating levels to keep the number of gate transactions to a manageable level. Similar to GCT Deltaport's communication plan during their N4 Go Live in 2016, GCT Vanterm will provide stakeholders guidelines to pre-register for Lynx CSP (Customer Service Portal) with more details to follow in the coming days.

As a result of the terminal shutdown, the Port of Vancouver Priority Berthing Guidelines will be suspended during the week of October 4 to October 10. The suspension period will be reviewed at the end of that week and extended if necessary. Vessels will be worked in a pro forma order as they are currently and not on a "first come first served" basis.

We will keep you advised of any changes to this schedule, and thank you for your understanding and co-operation in this matter. If you have any questions or require further information, do not hesitate to contact our Operations Support Department at 1-888-342-3385.

Brian Gimblett
Vice President, Terminal Operations